

**MICHAEL STEPHENSON**  
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**SUMMARY:**

Systems Programmer with solid technical skills balanced by business perspective gained from experience as a manager and IBM Systems Engineer. Good interpersonal and communications skills. Assembler language programmer with experience in the following hardware and software:

IBM ES/390	3745	Cisco CIP
MVS	NCP	TCP/IP
JES	NetView	TN3270
VTAM	PC	Windows

**WORK HISTORY The Boeing Company** **1999 – Present**

May 1999 to Present

Systems Programmer responsible for enterprise network. Perform network definition and problem determination of enterprise SNA and TCP/IP network. Support VTAM, NCP, NetView, TCP/IP, and Cisco CIP.

**WORK HISTORY Alliance Blue Cross Blue Shield** **1995 - Present**

May 1995 to Present

Systems Programmer responsible for communications. Perform network definition and problem determination of the SNA and TCP/IP network. Support VTAM, NCP, NetView, TCP/IP, NetSpy, and TPX.

**WORK HISTORY Kajax Engineering** **1994 - 1995**

July 1994 to May 1995

Systems Programmer assigned to the St. Louis Defense Megacenter responsible for network communications. Responsibilities included VTAM and NCP network definition and problem determination using NetView.

**WORK HISTORY McDonnell Douglas Technical Services Company** **1993 - 1994**

November 1993 to June 1994:

Systems Programmer assigned to the Federal Reserve Bank of St. Louis responsible for network communications. Responsibilities included VTAM and NCP network definition and problem determination using NetView.

**WORK HISTORY IBM Corporation** **1985 - 1993**

August 1991 to July 1993:

Operations Support Specialists supporting Southwestern Bell and several other St. Louis area accounts. Provided problem determination assistance to customers when the software problems could not be resolved by the IBM Support Center without field assistance. This assignment includes both dump and trace analysis, as well as problem management and coordination.

January 1990 August 1991:

Account Systems Engineer supporting large systems on the Southwestern Bell account team. Supported MVS and VM operating systems with emphasis on MVS performance and tuning. Supported PR/SM.

June 1986 December 1989:

Account Systems Engineer on BellSouth account team responsible for communications and large systems support. Responsible for three Southern Bell data centers in North and South Carolina. In this assignment I provided for installation planning for installation of new mainframe hardware and software.

February 1985 June 1986:

Account Systems Engineer on Delta Air Lines account team responsible for communications and MVS support. Helped the customer plan and install the first VTAM at Delta.

**WORK HISTORY McDonnell Douglas Automation Company****1969 - 1985**

November 1980 February 1985:

Senior Section Manager of network software section of thirteen systems programmers. Responsible for implementation, maintenance, and development of network software in support of an SNA network of 70 nodes and 8000 terminals. Member of the St. Louis data center planning committee. Coordinated the merging of the St. Louis and Long Beach VTAM networks. Software products supported include NCP, VTAM, NCCF, NLDM, etc.

November 1979 November 1980:

Supervisor of MVS support group. Responsible for general MVS maintenance such as PUT, I/O gen, and PARMLIB.

November 1977 December 1979:

Supervisor of JES3 support group. Responsible for maintenance, modification, and problem determination of JES3.

July 1970 November 1977:

Systems programmer for ASP/JES3. Performed maintenance, modification, and problem determination of ASP and JES3. Developed local modifications in a shop with a heavily modified JES3 especially in the areas of RJP and output services. Installed JES3 and did problem determination and dump and trace analysis. Primary RJP support for network of more than 1000 RJP subscribers.

July 1969 July 1970:

Systems programmer in group that developed and maintained RJP workstation software. Developed (designed, wrote and installed) OS workstation program for communication with ASP.

**EDUCATION**

B. S. Mathematics, Physics Minor, University of Memphis, 1966.